Notice of References Cited

Application/Control No. 09/845,539	Reexamination	Applicant(s)/Patent Under Reexamination VELLANTE ET AL.		
Examiner	Art Unit			
Fadey S. Jabr	3639	Page 1 of 1		

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	Α	US-6,526,387 B1	02-2003	Ruffin et al.	705/7
*	В	US-6,219,654 B1	04-2001	Ruffin, Michael	705/400
*	С	US-6,938,007 B1	08-2005	Iulianello et al.	705/34
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	н	US-			
	1	US-			
	7	US-			
	К	US-			
	L	US-			
	М	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	0					
	Р					
	Q					
	R					
	s					
	Т					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Clark et al., A graphical method for assessing knowledge-based systems investments, 1999, Logistics Information Management, Vol. 12, Iss. 1/2, pg. 63
	٧	Sakaguchi et al., Measurement of the intensity of global information technology usage: quantitizing the value of a firm's information technology, 1998, Industrial Management + Data Systems, Col. 9, Iss. 8, pg. 380
	w	Patsy, Bishop G, If Saber saws were information systems, Oct. 1995, Records management Quarterly, Vol. 29n4, Pg. 32-35
	х	Tallon et al., Executive's perceptions of the business value of information technology: A process-oriented approach, 2000, Journal od Management Information, Vol. 16, Iss 4, pg 145

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.